

Free Ebook Of Engineering Management By Fraidoon Mazda

Industrial Engineering And ManagementFacilities Engineering Management HandbookEssentials of Project and Systems Engineering ManagementQuality Management in EngineeringModelling and Management of Engineering ProcessesSupply Chain Management for EngineersTotal Quality Management for EngineersEngineering Maintenance Management, Second Edition,Using the Engineering LiteratureEngineering and Management of Data CentersEngineering Management Information System (EMIS)Engineering Management in a Global EnvironmentMilitary StandardService Systems Engineering and ManagementDecision Making in Systems Engineering and ManagementEconomic and Financial Analysis for Engineering and Project ManagementIntelligent Techniques in Engineering ManagementWhat Every Engineer Should Know About Risk Engineering and ManagementAsset Maintenance Engineering MethodologiesThe 19th International Conference on Industrial Engineering and Engineering ManagementProceedings of the Eleventh International Conference on Management Science and Engineering ManagementPractical Engineering Management of Offshore Oil and Gas PlatformsIndustrial Engineering, Management Science and Applications 2015Project Management for Business and EngineeringSystems Engineering Management GuideProceedings of the Fourteenth International Conference on Management Science and Engineering ManagementThe Engineering Management HandbookIntroduction to Coastal Engineering and ManagementBusiness Fundamentals for Engineering ManagersEngineering Project ManagementENERGY ENGINEERING AND MANAGEMENTThe Guide to the Engineering Management Body of Knowledge, 4th EdEngineering Management: Challenges in the New MillenniumEngineering ManagementEngineering ManagementFacilities EngineeringHandbook of Engineering ManagementHandbook of Systems Engineering and ManagementSystems ManagementEngineering Management

Industrial Engineering And Management

Engineering managers and professionals make a long and lasting impact in the industry by regularly developing technology-based projects, as related to new product development, new service innovation or efficiency-centered process improvement, or both—to create strategic differentiation and operational excellence for their employers. They need certain business fundamentals that enable them to make decisions, based on both technology and business perspectives, leading to new or improved product or service offerings, which are technically feasible, economically viable, marketplace acceptable, and customer enlightening. This book consists of three sets of business fundamentals. The chapter “Cost Accounting and Control” discusses service and product costing, activity-based costing to define overhead expenses, and risk analysis and cost estimation under uncertainty. The chapter “Financial Accounting and Analysis” delineates the key financial statements, financial analyses, balanced scorecard, ratio analysis, and capital asset valuation—including operations, opportunities, and acquisition and mergers. The chapter “Marketing Management” reviews marketing functions, marketing forecasting, marketing segmentation, customers, and other

factors affecting marketing in making value-adding contributions. The new business vocabulary and useful analysis tools presented will enable engineering managers to become more effective when interacting with senior management, and to prepare themselves for assuming higher-level corporate responsibilities.

Facilities Engineering Management Handbook

A hands-on guide for creating a winning engineering project Engineering Project Management is a practical, step-by-step guide to project management for engineers. The author - a successful, long-time practicing engineering project manager - describes the techniques and strategies for creating a successful engineering project. The book introduces engineering projects and their management, and then proceeds stage-by-stage through the engineering life-cycle project, from requirements, implementation, to phase-out. The book offers information for understanding the needs of the end user of a product and other stakeholders associated with a project, and is full of techniques based on real, hands-on management of engineering projects. The book starts by explaining how we perform the actual engineering on projects; the techniques for project management contained in the rest of the book use those engineering methods to create superior management techniques. Every topic - from developing a work-breakdown structure and an effective project plan, to creating credible predictions for schedules and costs, through monitoring the progress of your engineering project - is infused with actual engineering techniques, thereby vastly increasing the effectivity and credibility of those management techniques. The book also teaches you how to draw the right conclusions from numeric data and calculations, avoiding the mistakes that often cause managers to make incorrect decisions. The book also provides valuable insight about what the author calls the social aspects of engineering project management: aligning and motivating people, interacting successfully with your stakeholders, and many other important people-oriented topics. The book ends with a section on ethics in engineering. This important book: Offers a hands-on guide for developing and implementing a project management plan Includes background information, strategies, and techniques on project management designed for engineers Takes an easy-to-understand, step-by-step approach to project management Contains ideas for launching a project, managing large amount of software, and tips for ending a project Structured to support both undergraduate and graduate courses in engineering project management, Engineering Project Management is an essential guide for managing a successful project from the idea phase to the completion of the project.

Essentials of Project and Systems Engineering Management

"This textbook is intended for business analysts, engineers, system developers, systems analysts, and others just getting started in management, and for managers and administrators with little project management training."--Jacket.

Quality Management in Engineering

Modelling and Management of Engineering Processes

With the globalization of the manufacturing base, outsourcing of many technical services, the efficiencies derived from advances in information technology (and the subsequent decrease in mid-management positions), and the shifting of our economy to be service-based, the roles of the technical organization and the engineering manager of those organizations has dramatically changed. The 21st century technical organization and its managers must be concerned with maintaining an agile, high quality, and profitable business base of products or services in a fluctuating economy, hiring, managing, and retaining a highly qualified and trained staff of engineers, scientists, and technicians in a rapidly changing technological environment, and demonstrating a high level of capability maturity. Under this backdrop the American Society of Engineering Management sponsored the development of the handbook. This handbook is written for engineering managers in government and industry and to serve as a reference book in academics. We chose to group the 19 chapters contained in the textbook into broad areas to include Historical, Professional, and Academic Perspective, Management of Engineering Core Competencies, Quantitative Methods and Modeling, Accounting, Financial, and Economic Basis, Project Management and Systems Engineering, Business Acumen, and Governance. Our hope is that this handbook, like the engineering management profession will evolve. Within five years, for most engineers' technical management become their primary job function. Combined with the fact that the modern engineering enterprise is now characterized by geographically dispersed and multi-cultural organizations, engineering management is more relevant than ever.

Supply Chain Management for Engineers

The trusted handbook?now in a new edition This newly revised handbook presents a multifaceted view of systems engineering from process and systems management perspectives. It begins with a comprehensive introduction to the subject and provides a brief overview of the thirty-four chapters that follow. This introductory chapter is intended to serve as a "field guide" that indicates why, when, and how to use the material that follows in the handbook. Topical coverage includes: systems engineering life cycles and management; risk management; discovering system requirements; configuration management; cost management; total quality management; reliability, maintainability, and availability; concurrent engineering; standards in systems engineering; system architectures; systems design; systems integration; systematic measurements; human supervisory control; managing organizational and individual decision-making; systems reengineering; project planning; human systems integration; information technology and knowledge management; and more. The handbook is written and edited for systems engineers in industry and government, and to serve as a university reference handbook in systems engineering and management courses. By focusing on systems engineering processes and systems management, the editors have produced a long-lasting handbook that will make a difference in the design of systems of all types that are large in scale and/or scope.

Total Quality Management for Engineers

Innovative processes for the development of products and services are more and more considered as an organisational capability, which is recognised to be

increasingly important for business success in today's competitive environment. However, management and academia need a more profound understanding of these processes and to develop improved management approaches to exploit such business potentials. This book contains the proceedings of the 3rd International Conference on Modelling and Management of Engineering Processes (MMEP2013) held in Magdeburg, Germany, in November 2013. It includes contributions from international leading researchers in the fields of process modelling and process management. The conference topics were recent trends in modelling and management of engineering processes, potential synergies between different modelling approaches, future challenges for the management of engineering processes as well as future research in these areas.

Engineering Maintenance Management, Second Edition,

Using the Engineering Literature

This work sets out to furnish all levels of engineering management with the material necessary to provide cost-effective maintenance, discussing the functional design of products as well as the identification of failure systems that permit scheduled maintenance procedures. This second edition presents information on ISO 9000 requirements, utilities management, the use of bar-coding in maintenance efforts, plant re-arrangement and minor construction, and more.

Engineering and Management of Data Centers

A revised edition of this practical reference work that has new chapters on financial accounting, marketing, legal liability, insurance and corporate culture, as well as new further reading lists and reflections on the increasing impact of legislation emanating from the EC.

Engineering Management Information System (EMIS)

Engineering Management in a Global Environment

Decision Making in Systems Engineering and Management is a comprehensive textbook that provides a logical process and analytical techniques for fact-based decision making for the most challenging systems problems. Grounded in systems thinking and based on sound systems engineering principles, the systems decisions process (SDP) leverages multiple objective decision analysis, multiple attribute value theory, and value-focused thinking to define the problem, measure stakeholder value, design creative solutions, explore the decision trade off space in the presence of uncertainty, and structure successful solution implementation. In addition to classical systems engineering problems, this approach has been successfully applied to a wide range of challenges including personnel recruiting, retention, and management; strategic policy analysis; facilities design and management; resource allocation; information assurance; security systems design; and other settings whose structure can be conceptualized as a system.

Military Standard

Practical Engineering Management of Offshore Oil and Gas Platforms delivers the first must-have content to the multiple engineering managers and clients devoted to the design, equipment, and operations of offshore oil and gas platforms. Concepts explaining how to interact with the various task forces, getting through bid proposals, and how to maintain project control are all covered in the necessary training reference. Relevant equipment and rule of thumb techniques to calculate critical features on the design of the platform are also covered, including tank capacities and motor power, along with how to consistently change water, oil, and gas production profiles over the course of a project. The book helps offshore oil and gas operators and engineers gain practical understanding of the multiple disciplines involved in offshore oil and gas projects using experience-based approaches and lessons learned. Delivers the first ever must-have content to the multiple engineering managers and clients devoted to the design, equipment, and operations of offshore oil and gas platforms Contains rules of thumb techniques to calculate critical features on the design of the platform Includes practical checklists for project estimates and cost evaluation for effective project execution in budgeting and scheduling Helps offshore oil and gas operators and engineers gain practical understanding of the multiple disciplines involved in offshore oil and gas projects using experience-based approaches and lessons learned

Service Systems Engineering and Management

Decision Making in Systems Engineering and Management

Economic and Financial Analysis for Engineering and Project Management

This book presents recently developed intelligent techniques with applications and theory in the area of engineering management. The involved applications of intelligent techniques such as neural networks, fuzzy sets, Tabu search, genetic algorithms, etc. will be useful for engineering managers, postgraduate students, researchers, and lecturers. The book has been written considering the contents of a classical engineering management book but intelligent techniques are used for handling the engineering management problem areas. This comprehensive characteristics of the book makes it an excellent reference for the solution of complex problems of engineering management. The authors of the chapters are well-known researchers with their previous works in the area of engineering management.

Intelligent Techniques in Engineering Management

The International Conference on Industrial Engineering and Engineering Management is sponsored by the Chinese Industrial Engineering Institution, CMES, which is the only national-level academic society for Industrial Engineering. The conference is held annually as the major event in this arena. Being the largest and

the most authoritative international academic conference held in China, it provides an academic platform for experts and entrepreneurs in the areas of international industrial engineering and management to exchange their research findings. Many experts in various fields from China and around the world gather together at the conference to review, exchange, summarize and promote their achievements in the fields of industrial engineering and engineering management. For example, some experts pay special attention to the current state of the application of related techniques in China as well as their future prospects, such as green product design, quality control and management, supply chain and logistics management to address the need for, amongst other things low-carbon, energy-saving and emission-reduction. They also offer opinions on the outlook for the development of related techniques. The proceedings offers impressive methods and concrete applications for experts from colleges and universities, research institutions and enterprises who are engaged in theoretical research into industrial engineering and engineering management and its applications. As all the papers are of great value from both an academic and a practical point of view, they also provide research data for international scholars who are investigating Chinese style enterprises and engineering management.

What Every Engineer Should Know About Risk Engineering and Management

Economic and Financial Analysis for Engineering and Project Management is for engineers and others who must analyze the financial and economic ramifications of producing and sustaining capital projects. Unlike other books in the field, it offers straightforward and lucid explanations of all main formulas needed to carry out financial analyses. The math is kept simple and is fully explained, making the book accessible to non-technical personnel. Numerous sample problems are provided, and can be worked on standard spreadsheet programs, as well as using interest rate tables. The book shows how to link quantitative data to management decisions and to standard reporting forms and has been designed for practicing engineers and students alike. Economic and Financial Analysis for Engineering and Project Management is a "must have" for graduate students in engineering management departments; graduate and undergraduates taking courses in project management, engineering economics, and engineering finance. Practicing engineers will find this book THE handy reference for any project involving financial analyses.

Asset Maintenance Engineering Methodologies

This book is organized in 2 volumes and 6 parts. Part I is Big Data Analytics, which is about new advances of analysis, statistics, coordination and data mining of big data; Part II is Information Systems Management, which is about the development of big data information system or cloud platform. Part III is Computing Methodology with Big Data, which is about the improvements of traditional computation technologies in the background of big data; Part IV is Uncertainty Decision Making, which is about the decision making methods with various uncertain information, such as fuzzy, random, rough, gray, unascertained. Part V is Intelligence Algorithm. Part VI is Data Security, which is a particularly important aspect in the modern

management environment.

The 19th International Conference on Industrial Engineering and Engineering Management

This book gathers the proceedings of the 14th International Conference on Management Science and Engineering Management (ICMSEM 2020). Held at the Academy of Studies of Moldova from July 30 to August 2, 2020, the conference provided a platform for researchers and practitioners in the field to share their ideas and experiences. Covering a wide range of topics, including hot management issues in engineering science, the book presents novel ideas and the latest research advances in the area of management science and engineering management. It includes both theoretical and practical studies of management science applied in computing methodology, highlighting advanced management concepts, and computing technologies for decision-making problems involving large, uncertain and unstructured data. The book also describes the changes and challenges relating to decision-making procedures at the dawn of the big data era, and discusses new technologies for analysis, capture, search, sharing, storage, transfer and visualization, as well as advances in the integration of optimization, statistics and data mining. Given its scope, it will appeal to a wide readership, particularly those looking for new ideas and research directions.

Proceedings of the Eleventh International Conference on Management Science and Engineering Management

Practical Engineering Management of Offshore Oil and Gas Platforms

Accompanying CD-ROM in pocket at the back of book

Industrial Engineering, Management Science and Applications 2015

Engineering Management: Meeting the Global Challenges prepares engineers to fulfill their managerial responsibilities, acquire useful business perspectives, and take on the much-needed leadership roles to meet the challenges in the new millennium. Value addition, customer focus, and business perspectives are emphasized throughout. Also underlined are discussions of leadership attributes, steps to acquire these attributes, the areas engineering managers are expected to add value, the web-based tools which can be aggressively applied to develop and sustain competitive advantages, the opportunities offered by market expansion into global regions, and the preparations required for engineering managers to become global leaders. The book is organized into three major sections: functions of engineering management, business fundamentals for engineering managers, and engineering management in the new millennium. This second edition refocuses on the new strategy for science, technology, engineering, and math (STEM) professionals and managers to meet the global challenges through the creation of strategic differentiation and operational excellence. Major revisions

include a new chapter on creativity and innovation, a new chapter on operational excellence, and combination of the chapters on financial accounting and financial management. The design strategy for this second edition strives for achieving the T-shaped competencies, with both broad-based perspectives and in-depth analytical skills. Such a background is viewed as essential for STEM professionals and managers to exert a strong leadership role in the dynamic and challenging marketplace. The material in this book will surely help engineering managers play key leadership roles in their organizations by optimally applying their combined strengths in engineering and management.

Project Management for Business and Engineering

Systems Engineering Management Guide

"Explains how to assess and handle technical risk, schedule risk, and cost risk efficiently and effectively--enabling engineering professionals to anticipate failures regardless of system complexity--highlighting opportunities to turn failure into success."

Proceedings of the Fourteenth International Conference on Management Science and Engineering Management

The Engineering Management Handbook

Engineering Management: Meeting the Global Challenges prepares engineers to fulfill their managerial responsibilities, acquire useful business perspectives, and take on the much-needed leadership roles to meet the challenges in the new millennium. Value addition, customer focus, and business perspectives are emphasized throughout. Also underlined are discussions of leadership attributes, steps to acquire these attributes, the areas engineering managers are expected to add value, the web-based tools which can be aggressively applied to develop and sustain competitive advantages, the opportunities offered by market expansion into global regions, and the preparations required for engineering managers to become global leaders. The book is organized into three major sections: functions of engineering management, business fundamentals for engineering managers, and engineering management in the new millennium. This second edition refocuses on the new strategy for science, technology, engineering, and math (STEM) professionals and managers to meet the global challenges through the creation of strategic differentiation and operational excellence. Major revisions include a new chapter on creativity and innovation, a new chapter on operational excellence, and combination of the chapters on financial accounting and financial management. The design strategy for this second edition strives for achieving the T-shaped competencies, with both broad-based perspectives and in-depth analytical skills. Such a background is viewed as essential for STEM professionals and managers to exert a strong leadership role in the dynamic and challenging marketplace. The material in this book will surely help engineering managers play key leadership roles in their organizations by optimally applying their combined

strengths in engineering and management.

Introduction to Coastal Engineering and Management

The Third Edition of Essentials of Project and Systems Engineering Management enables readers to manage the design, development, and engineering of systems effectively and efficiently. The book both defines and describes the essentials of project and systems engineering management and, moreover, shows the critical relationship and interconnection between project management and systems engineering. The author's comprehensive presentation has proven successful in enabling both engineers and project managers to understand their roles, collaborate, and quickly grasp and apply all the basic principles. Readers familiar with the previous two critically acclaimed editions will find much new material in this latest edition, including: Multiple views of and approaches to architectures The systems engineer and software engineering The acquisition of systems Problems with systems, software, and requirements Group processes and decision making System complexity and integration Throughout the presentation, clear examples help readers understand how concepts have been put into practice in real-world situations. With its unique integration of project management and systems engineering, this book helps both engineers and project managers across a broad range of industries successfully develop and manage a project team that, in turn, builds successful systems. For engineering and management students in such disciplines as technology management, systems engineering, and industrial engineering, the book provides excellent preparation for moving from the classroom to industry.

Business Fundamentals for Engineering Managers

The book aims to be reading for asset maintenance management in a perspective of whole life cycle of any type of physical asset. It deals with acquisition management, including econometric models to evaluate its life cycle, and the maintenance policies to adopt during its life until withdrawal. It also covers vital areas such as EAM/CMMS systems and its integration with the many technologies that are used to aid condition monitoring and the internet of things to improve maintenance management and to increase equipment availability. This will equip readers with new management methodologies, their requisites, and its importance to the improvement of corporate competitiveness. Key Features • Presents life cycle analysis in asset management • Attribution of tools to improve the life cycle of equipment • Provides assistance on the diagnosis of the maintenance state • Presentation of the state-of-the-art of technology to aid maintenance • Explores integration of EAM/CMMS systems with internet of things

Engineering Project Management

This volume provides a complete record of presentations made at Industrial Engineering, Management Science and Applications 2015 (ICIMSA 2015), and provides the reader with a snapshot of current knowledge and state-of-the-art results in industrial engineering, management science and applications. The goal of ICIMSA is to provide an excellent international forum for researchers and

practitioners from both academia and industry to share cutting-edge developments in the field and to exchange and distribute the latest research and theories from the international community. The conference is held every year, making it an ideal platform for people to share their views and experiences in industrial engineering, management science and applications related fields.

ENERGY ENGINEERING AND MANAGEMENT

In today's global business environment with high speed interactions, engineering organizations are evolving continuously. *Engineering Management in a Global Environment: Guidelines and Procedures* provides guidelines for changing roles of engineering managers in the international arena. The book covers global, multidisciplinary, and flat engineering organizations. Recommended procedures for hiring, mentoring, work assignments, and meetings in the global arena are detailed. Guidelines for keeping up with technology and with the changing world, performance reviews, layoffs, necessary engineering tools, and work atmosphere are discussed. Procedures for engineering team building and for having good relationships with upper management, customers, subcontractors, and regulatory agencies are provided. Each chapter ends with a checklist summarizing engineering managerial guidelines in that chapter.

The Guide to the Engineering Management Body of Knowledge, 4th Ed

The field of engineering is becoming increasingly interdisciplinary, and there is an ever-growing need for engineers to investigate engineering and scientific resources outside their own area of expertise. However, studies have shown that quality information-finding skills often tend to be lacking in the engineering profession. Using the Engineerin

Engineering Management: Challenges in the New Millennium

The textbook is designed for B.Tech students of Electrical/Mechanical/Industrial Engineering and M.Tech students of Power System/Energy Engineering/Energy Management. It will also be useful for MBA courses on Energy Management conducted by some universities through distance education mode. The book, now in its Second Edition, offers an exhaustive discussion of the energy analysis methodologies and tools to optimize the utilization of energy and how to enhance efficiency during conversion of energy from one form to another. It illustrates the energy analysis methods used in factories, transportation systems and buildings highlighting the various forms of use. It also discusses the thermodynamic principles of energy conversion and constitution of energy balance equation for such systems. The book examines the energy costs in our everyday life in terms of energy inputs in food cultivation. It also discusses similar energy costs of using fuels, other goods and services in our daily life

KEY FEATURES

- Includes numerous questions and answers on Energy Management
- Contains problems and solutions on Energy Management
- Provides MCQs for the preparation of certified energy auditor examination conducted by the Bureau of Energy Efficiency, GoI
- Includes Case Studies

NEW TO THE SECOND EDITION

- Includes new chapters on Electrical

Systems, Transformers, Electric Motors, Pumps and Fans, Compressors, Water Heaters, Electrolytic Processes, and Energy Control Centre • Incorporates latest topics in the existing chapters • Provides critical case studies

Engineering Management

This book introduces fundamental, advanced, and future-oriented scientific quality management methods for the engineering and manufacturing industries. It presents new knowledge and experiences in the manufacturing industry with real world case studies. It introduces Quality 4.0 with Industry 4.0, including quality engineering tools for software quality and offers lean quality management methods for lean manufacturing. It also bridges the gap between quality management and quality engineering, and offers a scientific methodology for problem solving and prevention. The methods, techniques, templates, and processes introduced in this book can be utilized in various areas in industry, from product engineering to manufacturing and shop floor management. This book will be of interest to manufacturing industry leaders and managers, who do not require in-depth engineering knowledge. It will also be helpful to engineers in design and suppliers in management and manufacturing, all who have daily concerns with project and quality management. Students in business and engineering programs may also find this book useful as they prepare for careers in the engineering and manufacturing industries. Presents new knowledge and experiences in the manufacturing industry with real world case studies Introduces quality engineering methods for software development Introduces Quality 4.0 with Industry 4.0 Offers lean quality management methods for lean manufacturing Bridges the gap between quality management methods and quality engineering Provides scientific methodology for product planning, problem solving and prevention management Includes forms, templates, and tools that can be used conveniently in the field

Engineering Management

Suitable for engineering and management courses, this book intends to develop an understanding of the basic management concepts required in different engineering disciplines, and meets the specific requirements of students pursuing B Tech/M Tech courses and MBA, Post graduate Diploma in Management/Engineering Management.

Facilities Engineering

Handbook of Engineering Management

Originally taught mainly in business schools, supply chain management has become a common elective and graduate course in engineering colleges. The increasing demand for engineers with supply chain knowledge has fed this shift. However, supply chain management textbooks that have a reasonable coverage of quantitative analysis techniques are few and far between. Concise, straightforward, and easy-to-read, Supply Chain Management for Engineers uses practical problems to introduce key concepts and cultivate students' problem-

solving skills. Helping students hone their analytical skills and develop the ability to solve real-world problems, the book: Includes a simulation game for practicing supply chain management skills Covers the use of practical software tools including Gurobi Optimizer and Microsoft EXCEL Facilitates the use of problem-based learning (PBL) pedagogy Provides a theoretical framework for supply chain design and supplier selection Focusing on quantitative aspects, this book uses example problems to introduce key concepts and case studies to strengthen students' analysis and synthesis skills. In addition to exercises, this book also provides several problems that are relatively complicated and can be used as mini projects that link theoretical concepts to practical problem solving. It also presents a simulation game where students can play the roles of suppliers, OEMs, and retailers within a supply chain environment to practice the skills they acquire. It also stresses the importance of integrating engineering optimization techniques with business strategic thinking. These features and more give students the supply chain knowledge and problem-solving skills increasingly required for engineers entering the work force.

Handbook of Systems Engineering and Management

Written for practitioners and students with an engineering background, this book bridges the gap between their understanding of the techniques of quality control and the wider definition of TQM which is now accepted as a key part of business philosophy. Analyzes the relevance of total quality management (TQM) to changes in the engineering profession in the light of its increased involvement in company practices. It presents a broad picture of TQM and its main aspects and explains why it is considered as the major thrust for future competitiveness.

Systems Management

This edited volume covers essential and recent development in the engineering and management of data centers. Data centers are complex systems requiring ongoing support, and their high value for keeping business continuity operations is crucial. The book presents core topics on the planning, design, implementation, operation and control, and sustainability of a data center from a didactical and practitioner viewpoint. Chapters include: · Foundations of data centers: Key Concepts and Taxonomies · ITSDM: A Methodology for IT Services Design · Managing Risks on Data Centers through Dashboards · Risk Analysis in Data Center Disaster Recovery Plans · Best practices in Data Center Management Case: KIO Networks · QoS in NaaS (Network as a Service) using Software Defined Networking · Optimization of Data Center Fault-Tolerance Design · Energetic Data Centre Design Considering Energy Efficiency Improvements During Operation · Demand-side Flexibility and Supply-side Management: The Use Case of Data Centers and Energy Utilities · DevOps: Foundations and its Utilization in Data Centers · Sustainable and Resilient Network Infrastructure Design for Cloud Data Centres · Application Software in Cloud-Ready Data Centers This book bridges the gap between academia and the industry, offering essential reading for practitioners in data centers, researchers in the area, and faculty teaching related courses on data centers. The book can be used as a complementary text for traditional courses on Computer Networks, as well as innovative courses on IT Architecture, IT Service Management, IT Operations, and Data Centers.

Engineering Management

Recipient of the 2019 IISE Institute of Industrial and Systems Engineers Joint Publishers Book-of-the-Year Award This is a comprehensive textbook on service systems engineering and management. It emphasizes the use of engineering principles to the design and operation of service enterprises. Service systems engineering relies on mathematical models and methods to solve problems in the service industries. This textbook covers state-of-the-art concepts, models and solution methods important in the design, control, operations and management of service enterprises. Service Systems Engineering and Management begins with a basic overview of service industries and their importance in today's economy. Special challenges in managing services, namely, perishability, intangibility, proximity and simultaneity are discussed. Quality of service metrics and methods for measuring them are then discussed. Evaluating the design and operation of service systems frequently involves the conflicting criteria of cost and customer service. This textbook presents two approaches to evaluate the performance of service systems - Multiple Criteria Decision Making and Data Envelopment Analysis. The textbook then discusses several topics in service systems engineering and management - supply chain optimization, warehousing and distribution, modern portfolio theory, revenue management, retail engineering, health systems engineering and financial services. Features: Stresses quantitative models and methods in service systems engineering and management Includes chapters on design and evaluation of service systems, supply chain engineering, warehousing and distribution, financial engineering, healthcare systems, retail engineering and revenue management Bridges theory and practice Contains end-of-chapter problems, case studies, illustrative examples, and real-world applications Service Systems Engineering and Management is primarily addressed to those who are interested in learning how to apply operations research models and methods for managing service enterprises. This textbook is well suited for industrial engineering students interested in service systems applications and MBA students in elective courses in operations management, logistics and supply chain management that emphasize quantitative analysis.

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